

**meeting or call has yet to been arranged

From: "Wynne, Chelsey" <Chelsey.Wynne@ottawa.ca>
Subject: RE: Meeting with Laura
Date: April 15, 2019 at 4:08:25 PM EDT
To: Yasmine F <yasmine.fathers@gmail.com>

Hi Yasmine,

Thank you for this. I will confirm if Laura can attend with you by tomorrow aft.



Chelsey Wynne
Executive Assistant | Adjointe exécutive
Office of Councillor | Bureau du la conseillère
Deputy Mayor | Mairesse suppléante
Laura Dudas
Quartier Innes Ward
110 Laurier Avenue West
613-580-2472
Chelsey.Wynne@ottawa.ca

Sign up for Laura's newsletter: <http://eepurl.com/ghQfk9>

From: Yasmine F
Sent: April 14, 2019 9:03 AM
To: Wynne, Chelsey <Chelsey.Wynne@ottawa.ca>
Subject: Re: Meeting with Laura

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Chelsey,

I also have an opening around 3:30 this coming Wednesday.

Yasmine

On Fri, Apr 12, 2019 at 4:20 PM Yasmine F wrote:

Hi Chelsey,

I was expecting to see the post before it went public, I think Laura has mentioned it would be run past BECA first. We could have clarified items at that point but info was made public before I could ask questions.

That Facebook post did get out of hand with unproductive comments that made it very confusing and ineffective. But that's our main means of communicating with the residents, it's not easy to control.

In this case it was necessary to nip the confusion in the bud (before a ton of angry NDC parents lost it on Laura on Facebook regarding the "missing" speed humps). I hadn't noticed the info about the speed humps until much later because I assumed it would be as expected after I sent the information to Laura who said staff confirmed it was correct (4 speed humps).

We have been announcing and posting for the past year that the 4 (eventually 5) speed humps were coming but the website post does not express this, nor does it explain where the other 3 have gone.

The second Facebook post about the speed humps was meant to "isolate" the message and post updated information once received, so that parents understand that a clarification from what we've known, to what we've recently learned, is forthcoming. If the implementation is coming in phases, or if it's delayed because of sewer/asphalt work, that needs to be conveyed. It was already delayed, which made a lot of people very angry. They were supposed to be installed last summer as you know.

I've been forwarding the office as much background as I can on the files affecting our community, so it may be coming across like

a firehose. I am trying to support Laura (and you all) as best I can on the files affecting BECA and will as long as I continue to work with the CA.

I'm very busy next week with work but the following week I am free at or after 3:30PM (I could make arrangements to meet early but only exceptionally) on Monday, Tuesday and Friday. I could go straight to Ward office or anywhere in east end that is convenient for Laura.

If you ever need to reach me urgently, Gmail is best as I have it open all day, but my work number is xxx-xxxx. Feel free to call and hopefully I'm at my desk!

Have a great weekend,
Yasmine

Sent from my iPhone

On Apr 12, 2019, at 3:25 PM, Wynne, Chelsey
<Chelsey.Wynne@ottawa.ca> wrote:

Hello Yasmine,

I am following up with regard to the questions you had about Renaud road on the BECA Facebook page.

As you will note from the post on Laura's website, the outline of this year's traffic management and safety measures are explained in detail. I will gladly schedule a meeting with you ahead of the BECA AGM, so you can have an opportunity to have your many questions answered. Facebook, while helpful at times, can be a problematic communication tool, as it is difficult to have productive and coherent conversations in a thread of comments. Effective and accurate communication, especially around these matters, is important to Laura, thus a face-to-face meeting may be the best

solution for reviewing this subject.

We know you really do care about what is best for the community, and appreciate your taking time to work with Laura to better Innes ward for all who live here.

I know you mentioned that you will not be able to meet before 3:00 p.m. most days. Please advise on your availability for the upcoming two weeks, and we can pick a date that works for all.

Chelsey Wynne
Executive Assistant

Office of Councillor Laura Dudas

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